

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| In re Application of | : | Confirmation No.: 2497 |
| | : | |
| Christian Lemler, et al. | : | Group Art Unit: 2141 |
| | : | |
| Serial No.: 09/728,442 | : | Examiner: Djenane M Bayard |
| | : | |
| Filed: November 30, 2000 | : | |
| | : | |
| For: ONLINE STANDARDIZED | : | |
| CONTRACT CONFIGURATION FOR | : | |
| SERVICE LEVEL AGREEMENT | : | |
| MONITORING | : | |
| | : | |

REPLY TO OFFICE ACTION

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This is in response to the Office Action mailed **August 29, 2007**, the shortened statutory period for which runs until **November 29, 2007**. Claim Amendments and Remarks are presented on the sheets as indicated below:

- Amendments to the Claims begin at page 2.
- Remarks begin at page 14.
- A Request for Continued Examination (RCE) and RCE fee are submitted concurrently herewith.

The Applicant respectfully requests reconsideration of the application in light of the remarks after entry of the amendments.